ADA DESIGNATED INVESTIGATIVE AGENCIES
December 2006

Nine Federal agencies are designated to investigate disability-related discrimination complaints filed against State and local government programs under Title I or Title II of the Americans with Disabilities Act (ADA). Each agency is responsible for investigating complaints involving the topics described. In addition, under Section 504 of the Rehabilitation Act, these agencies investigate complaints involving the programs they fund.

Agriculture. Complaints about government programs, services, or activities related to farming, raising of livestock, extension services, 4-H programs, food stamps, or the U.S. Forest Service should be directed to:

U.S. Department of Agriculture
Office of Civil Rights
1400 Independence Avenue, S.W.
Washington, D.C. 20250-9410

www.usda.gov/cr/complaint_filing_program.html

Education. Complaints about government programs, services, or activities related to public elementary and secondary education, higher education, vocational education, or libraries (other than schools of medicine, dentistry, nursing, and other health-related fields) should be directed to the appropriate regional office:

Connecticut, Maine,
Massachusetts, New Hampshire,
Rhode Island, Vermont
U.S. Department of Education
Office for Civil Rights, Boston Office
33 Arch Street, Suite 900
Boston, MA 02110-1491

New Jersey, New York, Puerto Rico, Virgin Islands
U.S. Department of Education
Office for Civil Rights, New York Office
32 Old Slip, 26th Floor
New York, NY 10005-2500

Delaware, Maryland, Kentucky,
Pennsylvania, West Virginia
U.S. Department of Education
Office for Civil Rights, Philadelphia Office
100 Penn Square East, Suite 515
Philadelphia, PA 19107-3323

North Carolina, South Carolina,
Virginia, Washington, DC
U.S. Department of Education
Office for Civil Rights, District of Columbia Office
1100 Pennsylvania Avenue, N.W., Room 316
Washington, D.C. 20044-4620

Alabama, Florida, Georgia,
Tennessee
U.S. Department of Education
Office for Civil Rights, Atlanta Office
61 Forsyth Street, S.W., Suite 19T70
Atlanta, GA 30303-3104
Michigan, Ohio
U.S. Department of Education
Office for Civil Rights, Cleveland Office
600 Superior Avenue East, Suite 750
Cleveland, OH  44114-2611

Illinois, Indiana, Iowa,
Minnesota, North Dakota,
Wisconsin
U.S. Department of Education
Office for Civil Rights, Chicago Office
111 North Canal Street, Suite 1053
Chicago, IL  60606-7204

Kansas, Missouri, Nebraska,
Oklahoma, South Dakota
U.S. Department of Education
Office for Civil Rights, Kansas City Office
8930 Ward Parkway, Suite 2037
Kansas City, MO  64114-3302

Arkansas, Louisiana,
Mississippi, Texas
U.S. Department of Education
Office for Civil Rights, Dallas Office
1999 Bryan Street, Suite 1620
Dallas, TX  75201-6810

Arizona, Colorado, New Mexico,
Utah, Wyoming
U.S. Department of Education
Office for Civil Rights, Denver Office
1244 Speer Boulevard, Suite 310
Denver, CO  80204-3582

California
U.S. Department of Education
Office for Civil Rights, San Francisco Office
Old Federal Building, Room 239
50 United Nations Plaza
San Francisco, CA  94102-4102

Alaska, Hawaii, Idaho, Montana,
Nevada, Oregon, Washington,
American Somoa, Guam,
Northern Mariana Islands
U.S. Department of Education
Office for Civil Rights, Seattle Office
915 Second Avenue, Room 3310
Seattle, WA  98174-1099

www.ed.gov/ocr/complaintprocess.html

Employment. Complaints about disability-related discrimination in State or local government employment practices should be directed to:

U.S. Equal Employment Opportunity Commission
Field Management Programs
1801 L Street, N.W., Room 8023
Washington, D.C.  20507

www.eeoc.gov/facts/howtofil.html
Health and Human Services. Complaints about government programs, services, or activities related to child care, elder care, preschool, social services, or health care programs (including schools of medicine, dentistry, nursing and other health-related fields) should be directed to:

U.S. Department of Health and Human Services  
Office for Civil Rights  
200 Independence Avenue, S.W.  
Room 509F HHH Building  
Washington, D.C. 20201

www.hhs.gov/ocr/regmail.html

Housing. Complaints about government programs, services, or activities related to public housing, housing assistance and referral programs and community development should be directed to:

U.S. Department of Housing and Urban Development  
Office of Fair Housing and Equal Opportunity  
451 7th Street, S.W., Room 5204  
Washington, D.C. 20410-2000

www.hud.gov/complaints/housediscrim.cfm

Labor and Work Force Participation. Complaints about government programs, services, or activities related to labor and the work force, including employment services, job training, Job Corps, unemployment insurance, Worker’s Compensation, or occupational safety and health should be directed to:

U.S. Department of Labor  
Civil Rights Center  
200 Constitution Avenue, N.W., Room N-4123  
Washington, D.C. 20210

www.dol.gov/oasam/programs/crc/complaint.htm

Lands, Resources, and Environment. Complaints about government programs, services, or activities related to public lands and natural resources, parks, recreation, water and waste management, environmental protection, energy, historic and cultural preservation, museums, or the U.S. Park Service, should be directed to:

U.S. Department of the Interior  
Office for Equal Opportunity  
1849 C Street, N.W., Room 1324  
Washington, D.C. 20240

www.doi.gov/diversity/civil_rights.html

Transportation. Complaints about programs, services, or activities related to highways, traffic management, automobile licensing and inspection, driver licensing, or public transportation systems should be directed to:
Other Government Functions, including Law Enforcement. Complaints about programs, services, or activities related to law enforcement or public safety; administration of justice, including courts and correctional institutions; commerce and industry, including general economic development, banking, finance, consumer protection, insurance, and small business; State and local government support services (e.g., audit, personnel, comptroller, administrative services); and all other government functions not assigned to other designated agencies should be directed to:

U.S. Department of Justice
Civil Rights Division
950 Pennsylvania Avenue, N.W.
Disability Rights Section, NYAV
Washington, D.C. 20530

www.usdoj.gov/crt/ada/enforce.htm#anchor218282
The Americans with Disabilities Act authorizes the Department of Justice (the Department) to provide technical assistance to individuals and entities that have rights or responsibilities under the Act. This document provides informal guidance to assist you in understanding the ADA and the Department's regulations.

This guidance document is not intended to be a final agency action, has no legally binding effect, and may be rescinded or modified in the Department’s complete discretion, in accordance with applicable laws. The Department’s guidance documents, including this guidance, do not establish legally enforceable responsibilities beyond what is required by the terms of the applicable statutes, regulations, or binding judicial precedent.