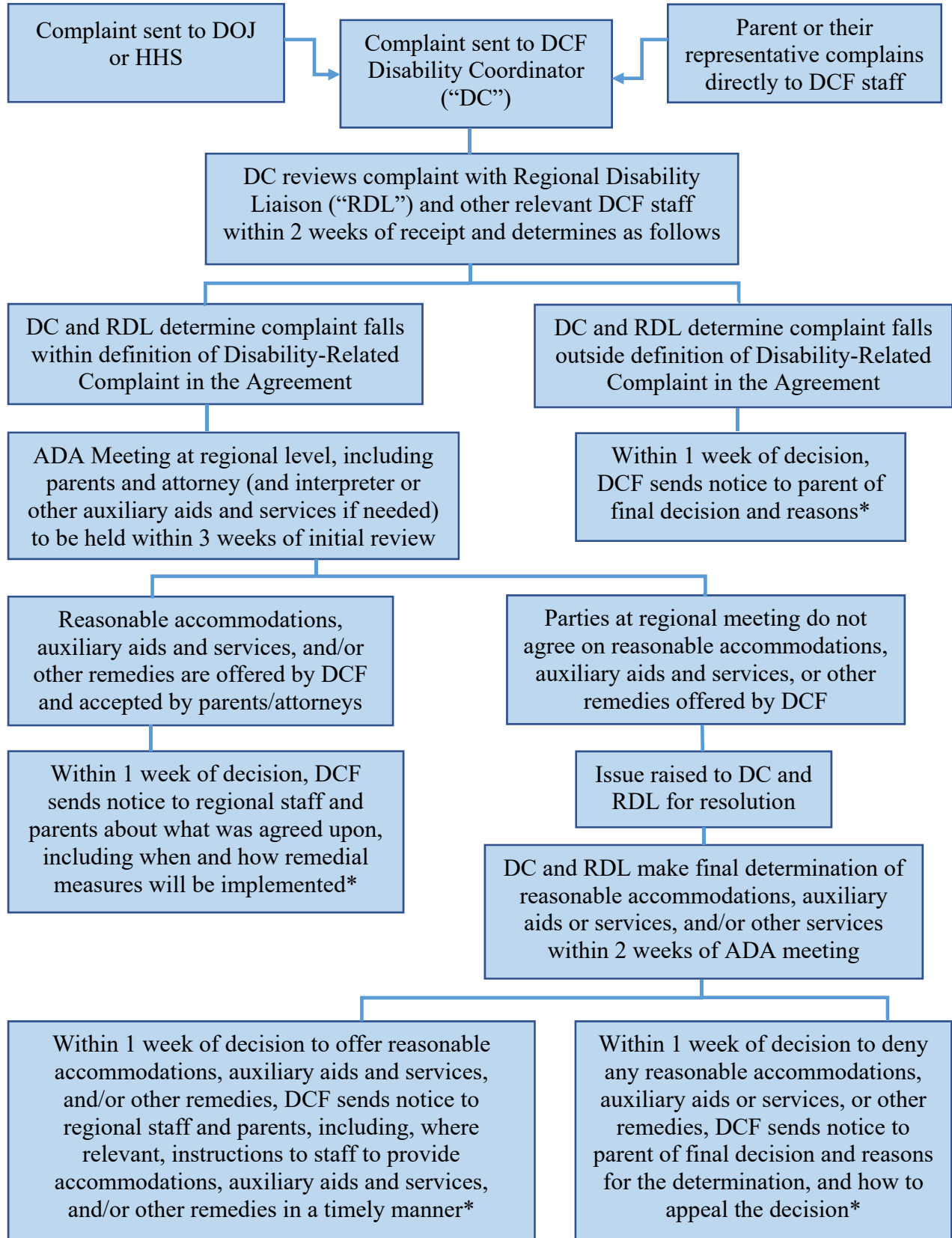


APPENDIX B

Complaint Process



*In all instances where a complaint originated from DOJ or HHS, notice will also be provided to the Departments. Notice to the parent will be provided in writing and in an accessible format in all cases.